



Identity Theft Victim Complaint Data

*Figures and Trends
In Pennsylvania*

January 1- December 31, 2004



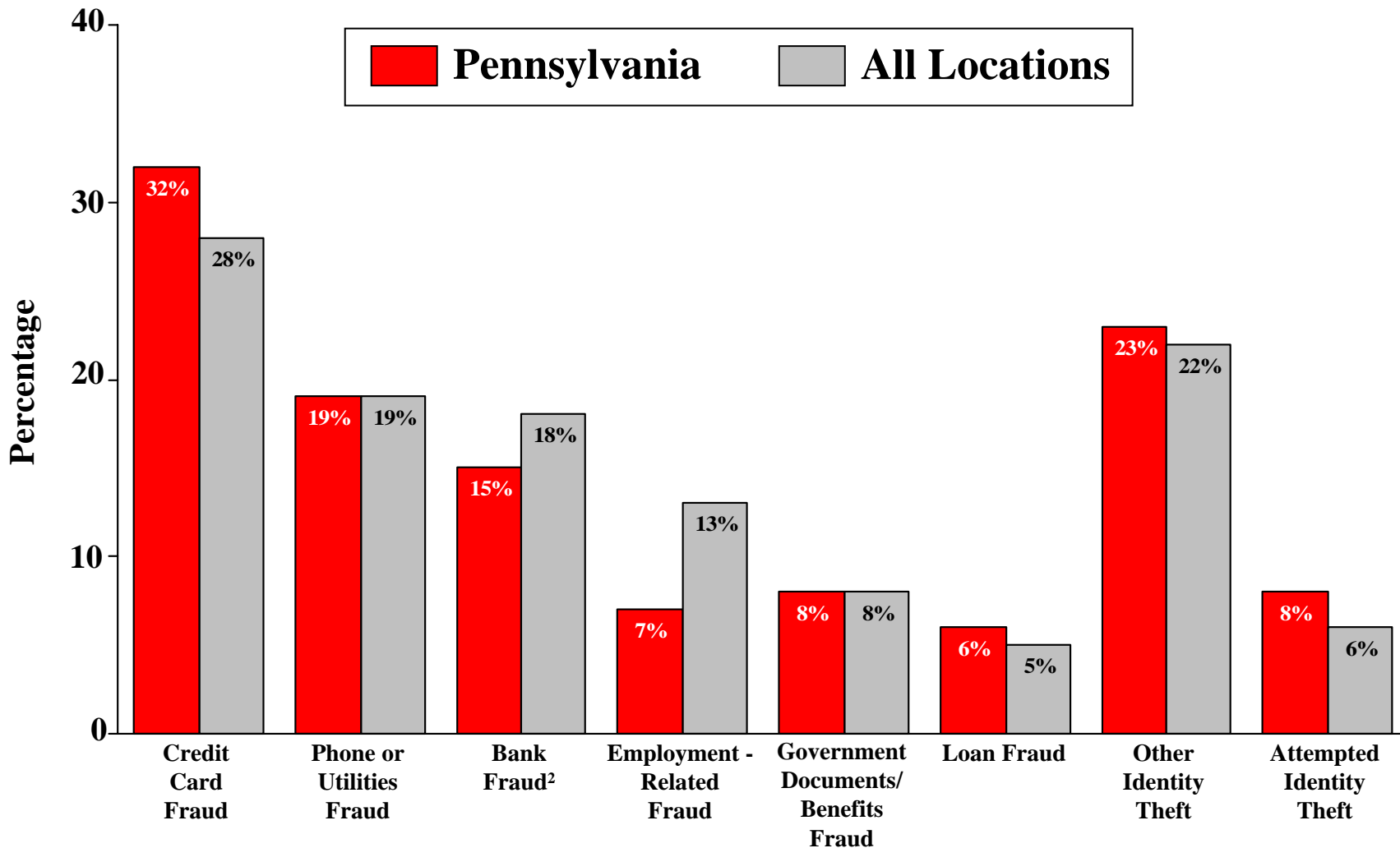
*Federal Trade Commission
Washington, DC*

Figure 1



How Victims' Information Is Misused¹

January 1 – December 31, 2004



¹Percentages are based on the total number of victims reporting: 7,563 from Pennsylvania and 246,570 from all locations. Percentages add to more than 100 because approximately 19% of victims from Pennsylvania and from all locations reported experiencing more than one type of identity theft. All victims reported experiencing at least one type of identity theft.

²Includes fraud involving checking and saving accounts and electronic fund transfers.

Figure 2



How Victims' Information Is Misused¹

January 1 – December 31, 2004

Total Number of Identity Theft Victims:

Pennsylvania = 7,563

All Locations = 246,570

Credit Card Fraud

<u>Theft Subtypes</u>	<u>Pennsylvania</u>	<u>All Locations</u>
New Accounts	18.0%	16.5%
Existing Accounts	14.8	11.9
Unspecified	0.1	0.1
Total	32%	28%

Phone or Utilities Fraud

<u>Theft Subtypes</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Wireless - New	9.9%	10.0%
Telephone - New	4.8	5.9
Utilities - New	5.1	4.2
Unauthorized Charges to Existing Accounts	0.8	0.7
Unspecified	0.3	0.3
Total	19%	19%

Bank Fraud²

<u>Theft Subtypes</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Existing Accounts	5.4%	8.5%
Electronic Fund Transfer	7.2	6.6
New Accounts	2.9	3.6
Unspecified	<0.1	0.1
Total	15%	18%

Employment-Related Fraud

<u>Theft Subtype</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Employment-Related Fraud	6.8%	12.7%

Government Documents or Benefits Fraud

<u>Theft Subtypes</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Fraudulent Tax Return	4.1%	3.8%
Driver's License Issued / Forged	2.2	2.2
Gov't Benefits Applied For / Received	1.1	1.4
Other Gov't Documents Issued / Forged	0.7	0.7
Social Security Card Issued / Forged	0.3	0.5
Unspecified	<0.1	<0.1
Total	8%	8%

Loan Fraud

<u>Theft Subtypes</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Business / Personal / Student Loan	3.1%	2.6%
Auto Loan / Lease	2.2	1.9
Real Estate Loan	1.1	1.2
Unspecified	0.2	0.2
Total	6%	5%

Other Identity Theft

<u>Theft Subtypes</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Other	14.6%	14.3%
Illegal / Criminal	3.0	2.4
Internet / E-Mail	2.6	1.8
Medical	1.7	1.8
Apartment / House Rented	0.6	0.9
Insurance	0.5	0.4
Property Rental Fraud	0.3	0.3
Bankruptcy	0.4	0.3
Child Support	0.2	0.3
Magazines	0.5	0.2
Securities / Other Investments	0.2	0.1
Total	23%	22%

Attempted Identity Theft

<u>Theft Subtype</u>	<u>Pennsylvania</u>	<u>All Locations</u>
Attempted Identity Theft	8.4%	6.4%

¹Percentages are based on the total number of victims reporting: 7,563 from Pennsylvania and 246,570 from all locations. Percentages add to more than 100 because approximately 19% of victims from Pennsylvania and from all locations reported experiencing more than one type of identity theft. All victims reported experiencing at least one type of identity theft.

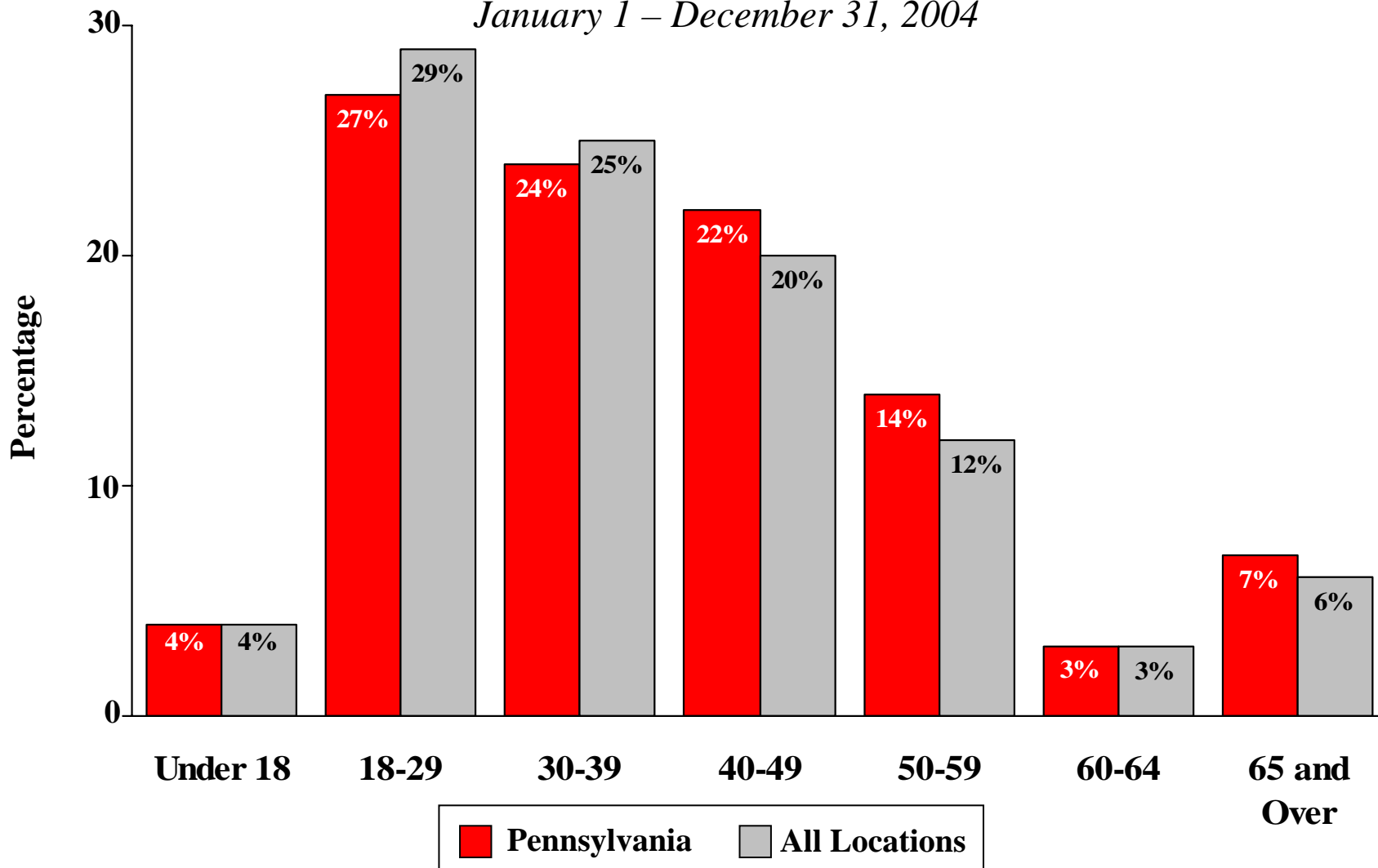
²Includes fraud involving checking and saving accounts and electronic fund transfers.



Figure 3

Complaints by Victim Age¹

January 1 – December 31, 2004



¹Percentages are based on the number of victims who provided their age: 7,303 from Pennsylvania and 234,263 from all locations. This chart represents 97% of victims reporting from Pennsylvania and 95% of victims from all locations who contacted the Federal Trade Commission directly.

Figure 4a



Identity Theft Victims by State (Per 100,000 Population)¹

January 1 – December 31, 2004

Rank	Victim State	Victims Per 100,000 Population	Number of Victims	Rank	Victim State	Victims Per 100,000 Population	Number of Victims
1	Arizona	142.5	8,186	26	Ohio	60.7	6,956
2	Nevada	125.7	2,935	27	Connecticut	57.1	2,000
3	California	122.1	43,839	28	Minnesota	57.0	2,905
4	Texas	117.6	26,454	29	Oklahoma	56.0	1,973
5	Colorado	95.8	4,409	30	Tennessee	55.0	3,246
6	Florida	92.3	16,062	31	South Carolina	51.2	2,148
7	New York	92.0	17,680	32	Arkansas	50.8	1,397
8	Washington	91.1	5,654	33	Hawaii	50.7	640
9	Oregon	87.8	3,156	34	Rhode Island	50.6	547
10	Illinois	87.6	11,138	35	Louisiana	49.9	2,254
11	Georgia	84.3	7,440	36	Alabama	48.9	2,216
12	New Mexico	83.4	1,588	37	Wisconsin	48.0	2,646
13	Maryland	83.0	4,612	38	Mississippi	46.5	1,350
14	Utah	76.6	1,831	39	Nebraska	45.1	788
15	New Jersey	75.1	6,530	40	Idaho	43.1	600
16	Michigan	72.3	7,307	41	Wyoming	42.2	214
17	Indiana	68.5	4,274	42	New Hampshire	41.8	543
18	Missouri	67.9	3,905	43	Kentucky	40.1	1,662
19	Delaware	66.6	553	44	Montana	39.3	364
20	Alaska	66.1	433	45	Iowa	34.8	1,028
21	North Carolina	65.8	5,623	46	West Virginia	34.2	621
22	Virginia	63.6	4,742	47	Vermont	33.5	208
23	Kansas	61.3	1,677	48	Maine	32.2	424
24	Massachusetts	61.1	3,921	49	North Dakota	29.6	188
25	Pennsylvania	61.0	7,563	50	South Dakota	23.2	179

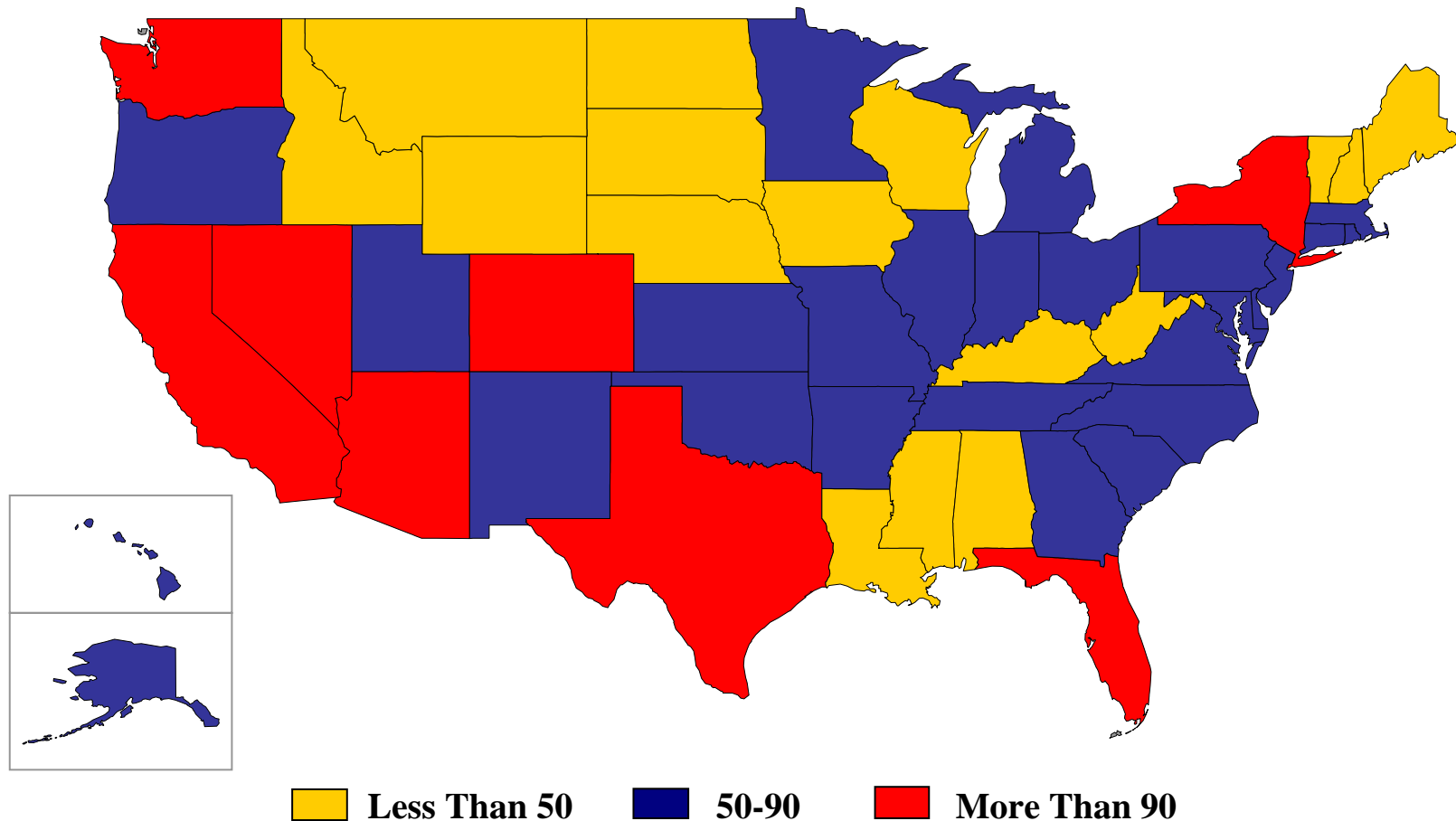
¹Per 100,000 unit of population estimates are based on the 2004 U.S. Census population estimates (Table NST-EST2004-01 - Annual Estimates of the Population for the United States and States, and for Puerto Rico: April 1, 2000 to July 1, 2004). Numbers for the District of Columbia are 922 victims and 166.6 victims per 100,000 population.



Figure 4b

Identity Theft Victims by State (Per 100,000 Population)¹

January 1 – December 31, 2004



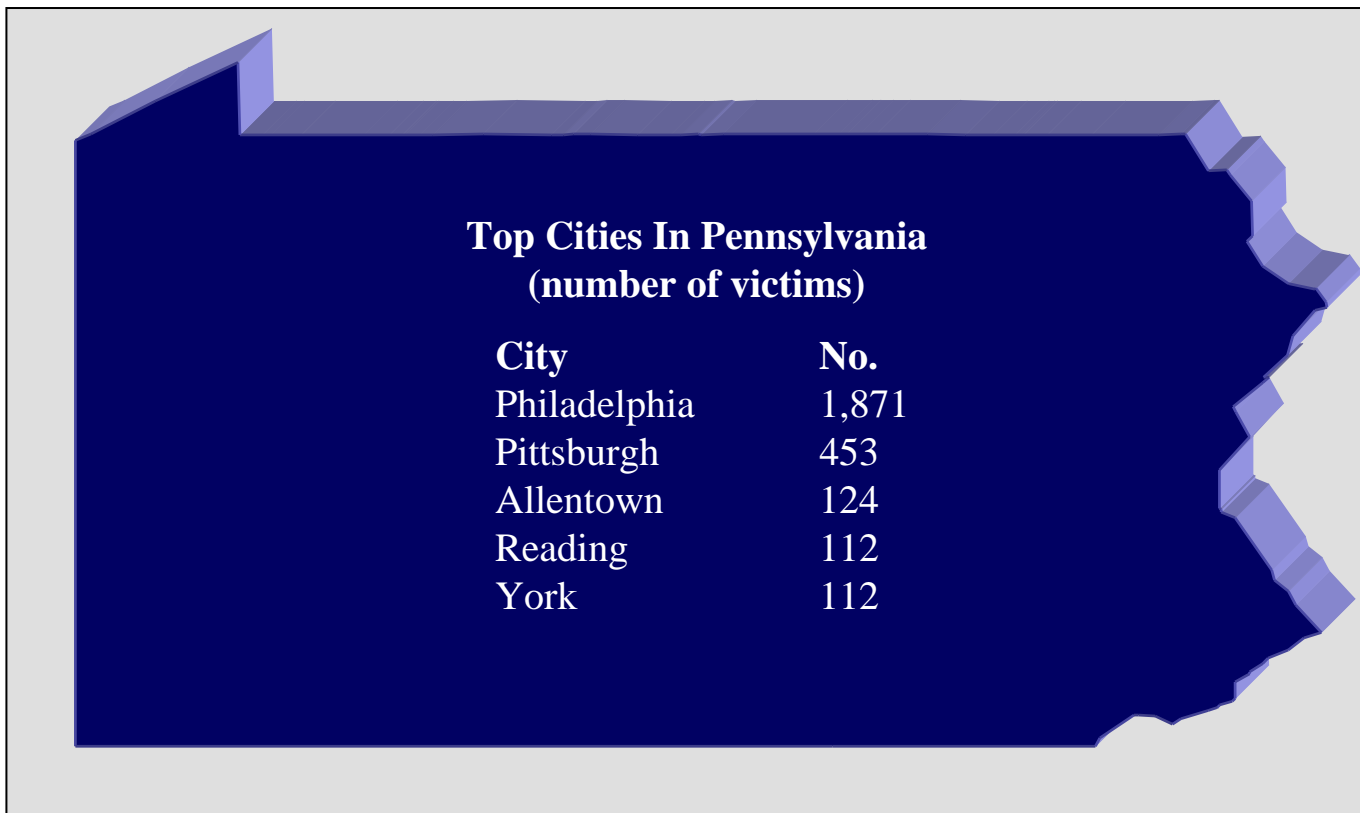
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Figure 5

Top Cities in Pennsylvania¹

January 1 – December 31, 2004



¹99.7% of the 7,563 victims reporting from Pennsylvania indicated their city of residence.