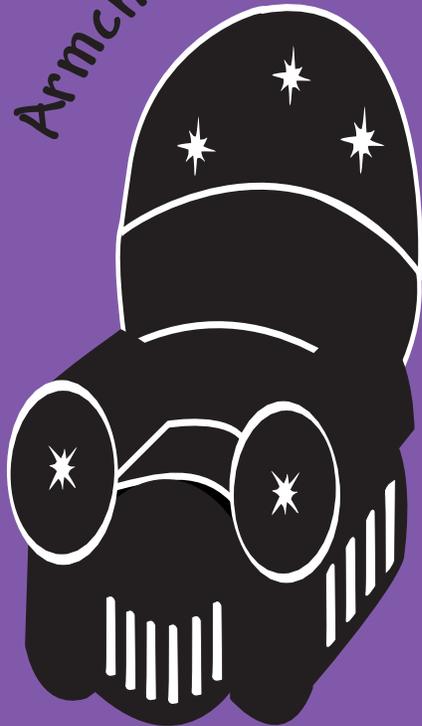


Armchair Armor



## Tips for Shopping Safely from Home



Federal Trade Commission  
1-877-FTC-HELP

### When shopping from home...

- ✦ **Know who you're dealing with.** Shop from vendors you know to be legitimate. There's no fail-safe way to check up on an unfamiliar seller, but you might be able to get information from friends, the state Attorney General's office or the Better Business Bureau.
- ✦ **Protect your privacy.** Provide personal information only if you know who's collecting it, why, and how it's going to be used.
- ✦ **Think it through.** Don't act on impulse or buckle under to high-pressure tactics.
- ✦ **Know what you're buying.** Get a complete description of all terms of the transaction, including shipping and handling costs and return policies if you're not satisfied.
- ✦ **Pay the safest way.** A credit card offers the most consumer protections, including a \$50 liability limit for unauthorized charges.
- ✦ **Seek help if you run into a problem.** A wide range of government agencies, industry organizations and consumer groups can offer assistance.

Federal Trade Commission  
For The Consumer  
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