

**Definition of "Internet-related":** A fraud complaint is "Internet-related" if it concerns an Internet product or service, the company initially contacts the consumer via the Internet, or the consumer responds via the Internet.

## Total Number of Internet-Related Fraud Complaints & Amount Paid *Calendar Years 2004 through 2006*

CY	Total No. of Complaints	Complaints Reporting Amount Paid	Percentage of Complaints Reporting Amount Paid	Amount Paid Reported	Average Amount Paid <sup>1</sup>	Median Amount Paid <sup>2</sup>
2004	210,850	188,757	90%	\$271,345,207	\$1,438	\$215
2005	197,084	160,574	81%	\$336,559,907	\$2,096	\$342
2006	204,881	176,847	86%	\$590,310,461	\$3,338	\$500

<sup>1</sup>Average is based on the total number of consumers who reported amount paid for each calendar year: CY-2004 = 188,757; CY-2005 = 160,574; and CY-2006 = 176,847. Eighty-five consumers reported an amount paid of \$1 million or more during CY-2006; 15 and 24 consumers for CY-2004 and CY-2005, respectively.

<sup>2</sup>Median is the middle number in a set of numbers so that half the numbers have values that are greater than the median and half have values that are less. Calculation of the median excludes complaints with amount paid reported as \$0.

## Distribution of Internet-Related Fraud Complaints by Reported Amount Paid *Calendar Years 2004 through 2006*

Amount Paid	CY - 2004		CY - 2005		CY - 2006	
	Complaints	Percentages <sup>3</sup>	Complaints	Percentages <sup>3</sup>	Complaints	Percentages <sup>3</sup>
\$0	45,402	24%	35,969	22%	75,558	43%
\$1 - 25	15,374	8%	10,241	6%	6,711	4%
\$26 - 50	15,297	8%	11,344	7%	7,186	4%
\$51 - 75	10,192	5%	6,844	4%	4,500	3%
\$76 - 100	8,540	5%	6,311	4%	4,544	3%
\$101 - 250	26,922	14%	20,245	13%	14,077	8%
\$251 - 500	20,915	11%	17,596	11%	14,015	8%
\$501 - 1,000	17,231	9%	16,487	10%	15,714	9%
\$1,001 - 5,000	23,457	12%	28,189	18%	26,854	15%
More than \$5,000	5,427	3%	7,348	5%	7,688	4%

<sup>3</sup>Percentages are based on the total number of consumers who reported amount paid for each calendar year: CY-2004 = 188,757; CY-2005 = 160,574; and CY-2006 = 176,847.