



Sharing  
**A Common Ground**

**2014 COMMON GROUND CONFERENCE · ST. LOUIS, MISSOURI  
MAY 1, 2014**

Hosted by the Federal Trade Commission and  
the United States Attorney's Office for the Southern District of Illinois

**Washington University School of Law**  
Anheuser-Busch Hall  
Bryan Cave Moot Courtroom · Room 310

**Thursday, May 1, 2014: Law Enforcement and Legal Services Organizations**

8:30—9:00 **Registration**

9:00—9:30 **Welcome**

**Stephen Wigginton**, United States Attorney, Southern District of Illinois

**Steve Baker**, Director, Federal Trade Commission, Midwest Region

**Opening Remarks & Introduction of the First Keynote Address**

**Jessica Rich**, Director, Federal Trade Commission, Bureau of Consumer Protection

9:30—9:50 **Keynote Address I**

**Lisa Madigan**, Illinois Attorney General

9:50—10:45 **Scams Affecting Immigrants and Spanish-Speaking Consumers—  
Enforcement and Education Initiatives**

**Moderator: Todd Kossow**, Assistant Director, Federal Trade Commission,  
Midwest Region

**Rebecca Feldmann**, Staff Attorney, Legal Services of Eastern Missouri,  
Immigration Law Project

**Richard Goldberg**, Assistant Director, U.S. Department of Justice,  
Consumer Protection Branch

**Chester Moyer**, Director, U.S. Citizenship and Immigration Services, St. Louis Field Office

**Tracey Thomas**, Staff Attorney, Federal Trade Commission, Division of Marketing Practices

10:45—11:00 **Break**

11:00—12:00 **Mortgage Issues—Rescue Scams, Loan Modifications and Reverse Mortgages**

*Moderator:* **Joannie Wei**, Staff Attorney, Federal Trade Commission,  
Midwest Region

**Brenda Grauer**, Attorney, Hope, Inc., Chicago

**Jennifer Luczkowiak**, Project Director, Legal Help for Homeowners Project,  
Prairie State Legal Services, Inc.

**Vijay Raghavan**, Assistant Attorney General, Illinois Attorney General's Office

**Carmen Christopher**, Enforcement Attorney, Consumer Financial Protection Bureau

**Mark Glassman**, Staff Attorney, Federal Trade Commission, Division of Financial Practices

12:00—12:30 **Anonymous Payment Mechanisms—International Scams that Employ Money Transfers and Prepaid Cards**

**Steve Baker**, Director, Federal Trade Commission, Midwest Region

12:30—1:40 **Lunch** – On Your Own

1:40—2:00 **Keynote Address II**

**Maureen K. Ohlhausen**, Commissioner, Federal Trade Commission

2:00—2:45 **Identity Theft and Credit Report Issues Under the FCRA**

*Moderator:* **William Hodor**, Staff Attorney, Federal Trade Commission,  
Midwest Region

**Marilyn Harp**, Executive Director, Kansas Legal Services

**Paul Isaac**, Assistant Attorney General, Illinois Attorney General's Office

**Matthew Van Hise**, Assistant Attorney General, Illinois Attorney General's Office

**Lisa Weintraub Schifferle**, Staff Attorney, Federal Trade Commission,  
Division of Privacy and Identity Protection

2:45—3:00 **Break**

3:00—4:00 **Auto Issues—Advertising, Financing, Leasing, Titles, and Extended Warranties**

*Moderator:* **Todd Kossow**, Assistant Director, Federal Trade Commission,  
Midwest Region

**Robert Swearingen**, Staff Attorney, Legal Services of Eastern Missouri

**Patricia Kelly**, Senior Counsel, Better Business Bureau of Chicago & Northern Illinois

**Mary Clark**, Assistant Attorney General, Missouri Attorney General's Office

**Brian Bear**, Assistant Attorney General, Missouri Attorney General's Office

**Mark Glassman**, Staff Attorney, Federal Trade Commission, Division of Financial Practices

4:00—4:45

**Payday Loans, Phantom Debts, and Collection Issues**

**Moderator:** **Joannie Wei**, Staff Attorney, Federal Trade Commission,  
Midwest Region

**Lisa Livingston-Martin**, Staff Attorney, Legal Aid of Western Missouri

**Cheryl Schuetze**, Deputy Chief Counsel, Consumer Protection Division,  
Missouri Attorney General's Office

**Elizabeth Scott**, Staff Attorney, Federal Trade Commission, Midwest Region

**Tom Ward**, Enforcement Attorney, Consumer Financial Protection Bureau

4:45—5:00

**Wrap-up and Closing Remarks**

**Steve Baker**, Director, Federal Trade Commission, Midwest Region

5:00—7:00

**Reception, Knight Center, Anheuser-Busch Dining Hall & Courtyard**

