Thursday, May 1, 2014: Law Enforcement and Legal Services Organizations

8:30—9:00  Registration

9:00—9:30  Welcome

Stephen Wigginton, United States Attorney, Southern District of Illinois
Steve Baker, Director, Federal Trade Commission, Midwest Region

Opening Remarks & Introduction of the First Keynote Address

Jessica Rich, Director, Federal Trade Commission, Bureau of Consumer Protection

9:30—9:50  Keynote Address I

Lisa Madigan, Illinois Attorney General

9:50—10:45  Scams Affecting Immigrants and Spanish-Speaking Consumers—Enforcement and Education Initiatives

Moderator: Todd Kossow, Assistant Director, Federal Trade Commission, Midwest Region

Rebecca Feldmann, Staff Attorney, Legal Services of Eastern Missouri, Immigration Law Project
Richard Goldberg, Assistant Director, U.S. Department of Justice, Consumer Protection Branch
Chester Moyer, Director, U.S. Citizenship and Immigration Services, St. Louis Field Office
Tracey Thomas, Staff Attorney, Federal Trade Commission, Division of Marketing Practices

10:45—11:00  Break
11:00—12:00 **Mortgage Issues—Rescue Scams, Loan Modifications and Reverse Mortgages**

*Moderator:* Joannie Wei, Staff Attorney, Federal Trade Commission, Midwest Region

Brenda Grauer, Attorney, Hope, Inc., Chicago

Jennifer Luczkowiak, Project Director, Legal Help for Homeowners Project, Prairie State Legal Services, Inc.

Vijay Raghavan, Assistant Attorney General, Illinois Attorney General’s Office

Carmen Christopher, Enforcement Attorney, Consumer Financial Protection Bureau

Mark Glassman, Staff Attorney, Federal Trade Commission, Division of Financial Practices

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12:00—12:30 **Anonymous Payment Mechanisms—International Scams that Employ Money Transfers and Prepaid Cards**

Steve Baker, Director, Federal Trade Commission, Midwest Region

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12:30—1:40 **Lunch** — On Your Own

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1:40—2:00 **Keynote Address II**

Maureen K. Ohlhausen, Commissioner, Federal Trade Commission

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2:00—2:45 **Identity Theft and Credit Report Issues Under the FCRA**

*Moderator:* William Hodor, Staff Attorney, Federal Trade Commission, Midwest Region

Marilyn Harp, Executive Director, Kansas Legal Services

Paul Isaac, Assistant Attorney General, Illinois Attorney General’s Office

Matthew Van Hise, Assistant Attorney General, Illinois Attorney General’s Office

Lisa Weintraub Schifferle, Staff Attorney, Federal Trade Commission, Division of Privacy and Identity Protection

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2:45—3:00 **Break**

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3:00—4:00 **Auto Issues—Advertising, Financing, Leasing, Titles, and Extended Warranties**

*Moderator:* Todd Kossov, Assistant Director, Federal Trade Commission, Midwest Region

Robert Swearingen, Staff Attorney, Legal Services of Eastern Missouri

Patricia Kelly, Senior Counsel, Better Business Bureau of Chicago & Northern Illinois

Mary Clark, Assistant Attorney General, Missouri Attorney General’s Office

Brian Bear, Assistant Attorney General, Missouri Attorney General’s Office

Mark Glassman, Staff Attorney, Federal Trade Commission, Division of Financial Practices
4:00—4:45  **Payday Loans, Phantom Debts, and Collection Issues**

*Moderator:*  Joannie Wei, Staff Attorney, Federal Trade Commission, Midwest Region

Lisa Livingston-Martin, Staff Attorney, Legal Aid of Western Missouri

Cheryl Schuetze, Deputy Chief Counsel, Consumer Protection Division, Missouri Attorney General’s Office

Elizabeth Scott, Staff Attorney, Federal Trade Commission, Midwest Region

Tom Ward, Enforcement Attorney, Consumer Financial Protection Bureau

4:45—5:00  **Wrap-up and Closing Remarks**

Steve Baker, Director, Federal Trade Commission, Midwest Region

5:00—7:00  **Reception, Knight Center, Anheuser-Busch Dining Hall & Courtyard**