
Questions for Guided Listening

1. How did Thomas know someone stole his identity?

2. Who did Thomas call?

3. What else did Thomas do?

4. What information did Thomas give?

5. What did he get when he gave his information?

6. What did the plan tell Thomas to do?

Questions for Guided Listening: Answer Key

1. How did Thomas know someone stole his identity?

*He found thousands of dollars in charges he didn't
make on his credit card statement.*

2. Who did Thomas call?

He called his credit card company.

3. What else did Thomas do?

He went to IdentityTheft.gov.

4. What information did Thomas give?

*Information about the crime, his name, and
his address*

5. What did he get when he gave his information?

*He got a recovery plan and a personalized letter to
send to the credit card company.*

6. What did the plan tell Thomas to do?

*To put a fraud alert on his credit report and get a free
copy of his credit report from AnnualCreditReport.com.*